

# Complaints Handling Procedure updated July 2025



A full copy of The River School's *Complaints Handling and Behaviour Policies* can be obtained from the school office or the school website.  
**[www.riverschool.com.au](http://www.riverschool.com.au)**

**Note:** Our P&F Committee can be contacted regarding general concerns, questions & ideas that affect the whole class – please speak with your class parent representative. *Complaints are to be directed to relevant teacher or Principal.*

